

General Terms and Conditions of Sale and Delivery (AGB)

§ 1

Scope

These General Terms and Conditions of Sale and Delivery (AGB) shall exclusively apply to all sales and deliveries between corrugAid and the customer, who declares to be a business entity according to section 14 BGB (German civil code), as well as legal entities under public law and public institutions.

These General Terms and Conditions of Sale and Delivery (AGB) can be viewed online at <https://www.corrugaid.com/> at all times and can be printed out from there and saved.

§ 2

Protective Clause

Any other General Terms and Conditions or conditions of purchase of the contractual partner are hereby expressly excluded.

Such General Terms and Conditions shall only then form part of the contract and shall only apply if they do not contradict the respective General Terms and Conditions of Sale and Delivery (AGB) of corrugAid and provided that corrugAid has explicitly confirmed the validity.

§ 3

Code of Conduct

corrugAid has the aspiration of being an independent and responsible company. corrugAid has therefore committed itself to complying with a code of conduct which can be viewed online at all times at www.thimm.de and can be printed out from there.

§ 4

Conclusion of the Agreement

1. Offers made by corrugAid are not binding, unless an explicit engagement has been made.
2. Purchase orders of the customer shall only become effective, if confirmed by corrugAid explicitly. corrugAid's field service personnel shall neither be authorized to sign a contract nor to receive payments.

3. Dimensions stated in the supply are outside dimensions indicated in cm in the following order: length x width x height. The technical guidelines and standards laid down by the Verband der Wellpappen – Industrie e. V., Hilpertstrasse 22, 64295 Darmstadt, apply as amended, on the date of signing this contract. They will be submitted to the customer on request.

4. corrugAid is entitled to assign without restriction all claims from the business relationship with the customer to third parties.

§ 5

Payment

1. The agreed price plus applicable value added tax is to be paid upon receipt of the goods or within the given credit term.
2. Statutory provisions shall apply in the event of customer default, interest on arrears and any other damages incurred by corrugAid due to customer default.
3. If the customer is in default of payment, corrugAid
 - a) is not obliged to any further delivery under any contract until settlement of the outstanding money debt and
 - b) is entitled, at its own discretion, to withdraw from the contract or to claim damages instead of the performance of this contract, in case the customer fails to effect payment within 10 days upon receipt of a justified reminder.
4. Offsetting against counter claims shall only be permitted, insofar as accepted by corrugAid, recognized by declaratory judgement or ready for court decision or based on the same contractual agreement.
5. The customer may exercise the right to retention only if the customer's counter claim is based on the same contract.
6. If corrugAid is storing in a warehouse goods that it has created for the customer and the

customer is at least aware of this, then the customer commits to accept and pay for the warehouse stock at the latest upon the termination of the contract.

§ 6
Delivery

1. Unless expressly agreed, delivery is effected franco domicile / ex works. Mode and means of shipment are determined by corrugAid.
2.
 - a) Upon sale by delivery to a place other than the place of performance, the risk shall be passed to the person entrusted with the shipment of the goods. The transfer is also deemed made, even if the customer is in default of accepting the goods.
 - b) Insofar as collection is agreed, the risk passes to the customer upon notice that the goods are ready for dispatch. In the event that collection is not executed on schedule, corrugAid is entitled, after fixing a reasonable period, to ship the goods at the customer's expense or store them.
3. corrugAid is entitled to deliver in instalments unless this obviously conflicts with the justified interests of the Customer.
4. The following deviations/tolerances which are customary in trade shall be deemed agreed:
 - a) Excessive or insufficient supplies customary in trade as well as partial shipments are permitted, taking into account contractual interests of both parties to an extent reasonable for the customer and in conformity with the relevant trade practice, to a maximum of 500 units = 20 %, 501 – 3,000 units = 15 % exceeding 3,000 units = 10 %. The quantity actually supplied each time will be invoiced.
 - b) Excessive or insufficient supplies by corrugAid up to 10 % of the ordered quantity cannot be objected. The quantity actually supplied shall be calculated. In case of custom-made products of less than 1,000 pieces, the percentage shall be 20 % and 15 % in case of less than 2,000 pieces.
- c) Delivery dates and deadlines shall be extended reasonably in the event of force majeure and unforeseeable disturbances occurring after the signing of the contract which are beyond corrugAid's control (including but not limited to natural disasters, operational breakdowns, strikes, lock-outs, unforeseen and significant traffic stoppages). This shall also apply, if these circumstances occur at the place of corrugAid's suppliers' place of business or their subcontractors.

If the disturbance lasts more than 6 weeks, both customer and corrugAid are entitled to terminate the contract.

If the delivery period is extended due to a circumstance described in Clause 4 c) or if corrugAid is entitled to refuse the performance due to circumstances described in Clause 4 c) and/or if corrugAid or the customer is entitled, due to these circumstances, to withdraw from the contract, then the customer cannot derive any compensation claims from this.
5. For each delivery of goods supplied on pallets, the customer shall return the loading units to corrugAid or its logistics provider in the same manner and quality as it received them. corrugAid keeps a palette account for each customer of the palettes it owns or which are owned by the commissioned service provider.
6. Delivery dates and deadlines are not binding if they have not expressly been guaranteed. If a delivery date or deadline is non-binding, after a separate request, a reasonable grace period shall be granted by the customer. After this period has expired corrugAid is in default.
7. If the economic situation of the customer deteriorates considerably after the conclusion of the contract, or if after the conclusion of the contract, it becomes clear to corrugAid that its entitlement to payment from the customer is at risk due to a lack of ability to perform on the part of the customer, then corrugAid is entitled to refuse the performance and to switch the agreed payment method for further deliveries from the overall business relationship with the customer to advance payment and to immediately call due any existing receivables as a deviation from the individually agreed payment term.

A considerable deterioration of the economic situation of the customer is to be assumed when and so long as a commercial credit insurer, in full or in part, refuses cover for the customer's receivables.

8. corrugAid is entitled, irrespective of its own contractual and statutory obligations, to have its deliveries and performances provided by third parties.

§ 7

Warranty for Material Defects

1. corrugAid shall be held liable for specific properties of a product with respect to its suitability for a defined use only if warranted in writing. When using and implementing individual corrugAid products and services, the customer is required to check carefully before usage whether such utilization or implementation does not have a damaging impact.

Public statements, recommendations or promotional statements made by corrugAid shall not be understood as a description of the contractual quality of the goods.

2. The customer shall immediately review the articles as well as the pre-fabricated and semi-finished products sent for remedy for their conformity with the agreement. The risk of any defect passes to the customer upon release for approval of the samples, unless the defect occurs or is detected only in the production process following the release for approval of the samples. The above shall also apply to all other approvals through the customer.
3. Any declarations of conformity, quality agreements, or specifications supplied by corrugAid do not represent warranties in the legal sense. Any legally binding warranties must be explicitly named as such by corrugAid.
4. For defective goods, corrugAid shall, at its own discretion and choice, make warranty by performing rework or replacement. In case of only slight nonconformity with the contract, particularly with respect to minor defects, the customer shall have no right of rescission.
5. a) The customer is under the obligation to check any services, goods or products from

corrugAid upon receipt for defects. Any transport damages must be documented if possible at goods-in on the receipt note and notified to corrugAid separately. Obvious defects are to be notified in writing to corrugAid within 10 working days. Otherwise, the enforcement of warranty claims shall be excluded.

b) The customer must notify of a non-obvious ("hidden") defect in writing within 10 working days from discovering this defect. Clause a) shall apply accordingly.

6. corrugAid is not liable for deviations customary in trade and for deviations of quality and workmanship which cannot be avoided (trade practice). Evaluation of trade practice and/or technical avoidance is performed on the basis of verification catalogues for corrugated board boxes laid down by the VERBAND DER WELLPAPEN-INDUSTRIE e.V., DARMSTADT, as well as in accordance with the relevant DIN standard for CORRUGATED BOARD PACKAGES as amended, which will be sent to the customer on request.
7. If technical values such as paper grammages, ECT or BCT values for the products to be delivered by corrugAid are determined or stated, negative production-related deviations or tolerances of up to 10% as well as unlimited positive production-related deviations or tolerances up to the respectively stated technical values apply as admissible.
8. The warranty for material defects shall be one year from delivery date. This shall not be applicable if even longer time periods are considered by law, compare to the following § 8 (4) sentence 2 of these Terms.

§ 8

Limitation on Liability

1. corrugAid shall be held liable without limitation in the event of damage to life, body and health attributable to a wilful or grossly negligent breach of an obligation on the part of corrugAid, its legal representatives or vicarious agents, as well as for damage covered by liability under Germany's Product Liability Act and for damages attributable to a wilful or grossly negligent breach of obligation and of a guarantee expressly accepted by corrugAid.

2. corrugAid shall incidentally also accept liability in the event of damage caused by ordinary negligence, but only if this negligence involves the breach of such contractual obligations, of which only their fulfilment enables the due and proper implementation of the contract and on which compliance the contractual partner regularly trusts and must trust (significant contractual obligations such as the defect-free delivery of the good). However, corrugAid shall accept liability only if the damage is typically associated with the contract and is foreseeable.
3. The liability limitations set out above also apply as far as the liability of legal representatives, executives and other vicarious agents of corrugAid is concerned. Any further liability is excluded, irrespective of the legal nature of the asserted claim. To the extent that liability on the part of corrugAid is excluded or limited, this also applies to the personal liability of its executives, workers, staff members, representatives and other vicarious agents.
4. Claims for damages become statute-barred after a calendar year as from delivery of the goods or fulfilling performance, irrespective of the customer's knowledge of the cause of the damage and/or who caused it. The short statute-barred period shall not apply in case of gross negligence or intent on the part of corrugAid nor shall it apply in case of physical or fatal injury of persons for which corrugAid is liable or any other case if even longer statute-barred period is considered by law.
3. The customer is authorized to sell the reserved goods in the ordinary course of business. The customer is not permitted to assign the goods by way of pledging or security. Upon agreeing with these general terms and conditions, the customer assigns all claims arising from the sale of the reserved goods and asserted against its customers including all ancillary rights to corrugAid. corrugAid accepts this assignment.

The customer acting as trustee for corrugAid is authorized to collect the assigned debts as long as the customer fulfils its obligation towards corrugAid to pay and has not become insolvent.
4. Should the value of securities exceed the debts to be secured by more than 10 %, corrugAid undertakes to make available the securities exceeding by 110%. The choice of securities to be made available are at corrugAid's discretion.
5. In case of processing or a combination with other goods not belonging to corrugAid, corrugAid becomes owner or co-owner of the new item in relation to the value of the goods supplied by corrugAid at the value of the other processed items.
6. As soon as the customer is in default of payment and/or insolvent, corrugAid is entitled to demand the immediate provisional return of all goods kept under reservation of title, without fixing another time limit and to the exclusion of any existing right of retention.

§ 9
Reservation of Title

1. corrugAid reserves title to all goods supplied until full payment has been received from the customer. corrugAid also reserves title to the delivered goods until complete settlement of all obligations arising from a current business relationship. This shall also apply, if individual obligations were used for settling current accounts and the balance was accepted.
2. The customer undertakes to duly insure the reserved goods against loss and theft and evidence such insurance to corrugAid. The customer hereby assigns in advance its claims arising from the insurance contract to corrugAid. corrugAid accepts this assignment
7. The customer is under the obligation to immediately notify corrugAid of any accesses by third parties to the goods subject to the reservation of title and of any other damages to the goods by stating the documentation necessary for an intervention.
8. Print plates, dies and associated drawings (hereafter tools) also then remain in the sole ownership of corrugAid when the production or procurement was invoiced in full or in part to the customer. corrugAid is entitled to destroy these tools six months after the last execution of an order in which the tools were used, without any financial compensation from corrugAid to the customer ensuing. Until such period the customer can request the return of the tools at its own cost.

§ 10

Protective Rights

1. corrugAid reserves its rights of ownership and Intellectual Property Rights and all other rights to any forms, patterns, illustrations, printing plates, drawings or other technical documents it makes available. The customer may only use these in the manner agreed.
2. In case that corrugAid makes delivery based on the customer's prescribed requirements or data, the latter shall be responsible that, in connection with the delivery or information, no rights of third parties are infringed. The customer exempts corrugAid from the duty to verify the legal position.
3. Should third parties assert a claim against corrugAid with respect to infringing any protective rights, the customer undertakes to exempt corrugAid, upon the first written request, from such claims and from all requisite expenses in connection therewith.

4. On request these general terms and conditions of Sale and Delivery will be transmitted to the customer per email.

Stand: 28.04.2020

§ 11

Place of Performance, Jurisdiction and Applicable Law

1. Place of performance and exclusive jurisdiction for all deliveries and payments, as well as all disputes in connection therewith shall be corrugAid's principal place of business or place of the establishment as chosen by corrugAid. corrugAid is also entitled to file a claim at the customer's place of business.
2. The law of the Federal Republic of Germany applies exclusively in its currently applicable version with the exception of conflict rules of international private law. The provisions of the United Nations Convention on Contracts for the International Sale of Goods (CISG) of April 11, 1980, as well as other international regulations on sale and service contracts shall not apply.
3. The customer agrees that person-related data given when establishing or maintaining business relations are retained, and in particular saved, by corrugAid according to General Data Protection Regulation (GDPR) as well as German Data Protection Act (BDSG). For further information please see <https://www.corrugaid.com/data-protection-and-privacy-policy/>